

**Child Support
Services
DSS Directors
Conference Call**

June 3, 2014



Child Support Collections Tax Money

ACTS places Federal Tax Payments that are \$2000.00 and over on a “V” hold.

April and May – Letters mailed to NCP’s

- ✓ Possible release of tax money:
- ✓ Wages verified with ESC or New Hire
- ✓ Review the NCPs income tax returns or W-2 from last year



Child Support General Assembly Review

Draft Report Coming Soon

June, 2014?

Questions Keep Coming



Legislation

HB 189 – CP and Child Address

HB 923 – Specify Time/Reinstate License/Child Support

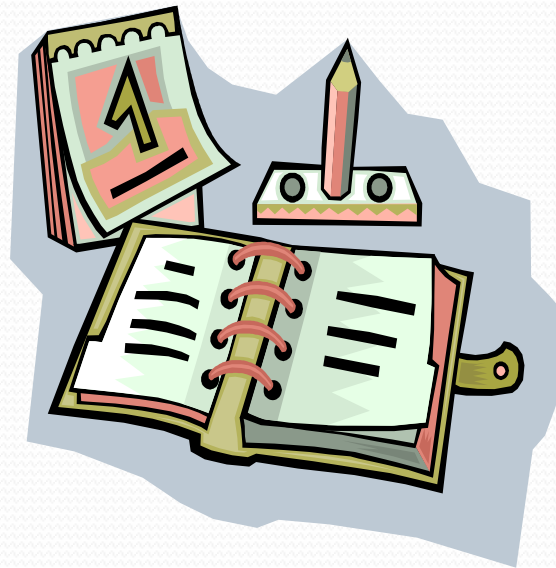


Data Reliability Audit

Devote a block of time each day to
Review for correct documentation

It only takes 5

9.30.2014 coming soon...



Vital Records Requests

Electronic birth record requests - both a birth certificate and an Affidavit of Parentage

System edits

- ✓ 90 days have passed since the last request
- ✓ OOPS disposition on the event the same day that it is requested
- ✓ Inappropriate generation of the request if the necessary information is not present for the participants



Hospital Affidavits of Parentage

Scanned – Smart Image Viewer

Access to Smart Image Viewer



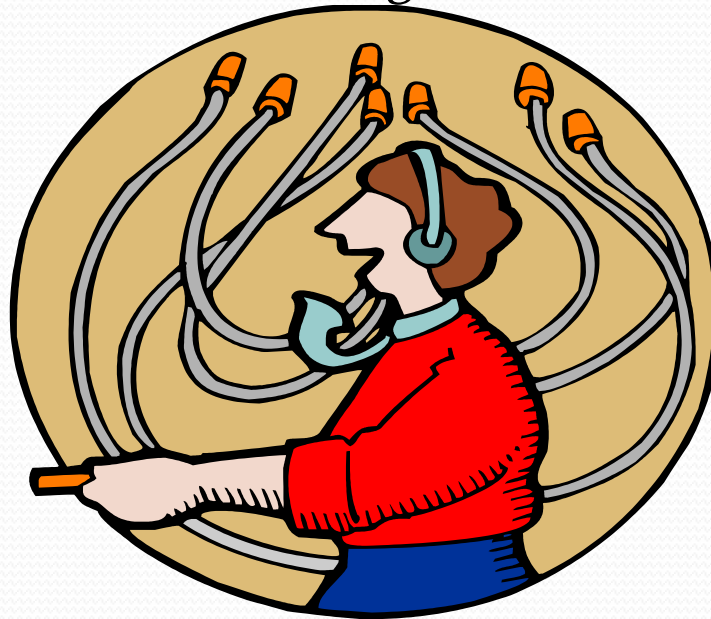
Annual Security Certification

New Federal Parent Locate Service (FPLS) Changes
Annual Security Certification Process

Labels

Quiz

Logs



Congratulations

Incentive performance measures increased over last year are as shown below:

- ✓ % Paternity Established (96.88%) increase of 1.27%
- ✓ % Cases Under Order (85.68%) increase of 1.88% (which is in relation to the decrease in the caseload this year vs. last year)
- ✓ % Current Collections (65.47%) decrease of .44%
- ✓ % Cases Paying towards Arrears (62.60%) increase of .05%

Self-Assessment Scores reflect the following:

- ✓ Enforcement (78.03%) which is a 1.10% decrease over last year.
- ✓ Establishment (64.64%) which is a 1.08% increase over last year.
- ✓ Interstate (78.91%) reflects decrease of 1.07%.
- ✓ Review and Adjustment Needed (83.08%) decreased 3.04%. All other categories reflect increases or decreases of less than 1%.



NC Child Support Guidelines

- ✓ In compliance with the NCGS 50-13.4 (c1) requirement that the NC Child Support Guidelines be reviewed every four years
- ✓ The Conference of Chief District Court Judges will conduct a review of the guidelines in 2014
- ✓ Public Hearing May 29, 2014



THANK YOU!
THANK YOU!
THANK YOU!

ERICSA

